

#3

Page 1 of 3

FORM PTO-1449 MODIFIED		Docket No.: 2807.01US01	Application No.: 09/710,095
INFORMATION DISCLOSURE CITATION IN AN APPLICATION		APPLICANT: Sheets et al. FILING DATE: November 10, 2000 GROUP ART UNIT: 2154	

U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
<i>Jm</i>	5,537,542	Jul. 1996	Eilert et al.	—	—	
<i>Jm</i>	5,615,329	Mar. 1997	Kern et al.	—	—	
<i>Jm</i>	5,696,895	Dec. 1997	Hemphill et al.	—	—	
<i>Jm</i>	5,832,222	Nov. 1998	Dziadosz et al.	—	—	
<i>Jm</i>	5,948,065	Sep. 1999	Eilert et al.	—	—	
<i>Jm</i>	5,951,694	Sep. 1999	Choquier et al.	—	—	
<i>Jm</i>	5,974,462	Oct. 1999	Aman et al.	—	—	
<i>Jm</i>	6,006,259	Dec. 1999	Adelman et al.	—	—	
<i>Jm</i>	6,014,669	Jan. 2000	Slaughter et al.	—	—	
<i>Jm</i>	6,067,545	May 2000	Wolff	—	—	
<i>Jm</i>	6,088,727	Jul. 2000	Hosokawa et al.	—	—	
<i>Jm</i>	6,097,882	Aug. 2000	Mogul	—	—	

FOREIGN PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES	NO

OTHER DOCUMENTS (including Author, Title, Date, Pertinent Pages, etc.)

<i>Jm</i>	Web site print-out: rackspace.com; 2 pgs.; Copyright 2000.
<i>Jm</i>	<i>Management of the Access Network and Service Provisioning</i> , Jani Hursti, Seminar in Networking, Helsinki University of Technology, 20 pgs.; April 1999.
<i>Jm</i>	Web site print-out: <i>Luminate Introduces Luminate.Net e-Service</i> , Luminate, Inc., 2 pgs.; Copyright 2000.
<i>Jm</i>	<i>A New Twist on Hosting: Luminate Pitches Its Enterprise Management Services</i> , Chris Gonsalves, PC Week Online, 2 pgs.; March 2000.
<i>Jm</i>	Web site print-out: Lightspeed Systems, Corporate Overview, 3 pgs., Copyright 1999.
<i>Jm</i>	Web site print-out: <i>USi Complex Web Hosting Solution and Lattice Communications</i> , Usinternetworking, Inc., 2 pgs.; not dated.
<i>Jm</i>	Web site print-out: table of contents and chapter abstracts for - <i>ISP Survival Guide: Strategies for Running a Competitive ISP</i> , Geoff Huston, Wiley Computer Publishing, 16 pgs.; October 1998.
<i>Jm</i>	Web site print-out: <i>Remedy AR System Integration Module for PATROL</i> , BMC Software, Inc., 2 pgs., Copyright 2001.

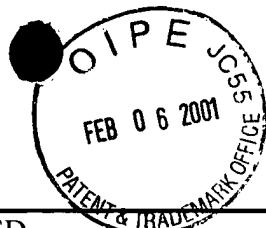
EXAMINER SIGNATURE

ZARNI MAUNG

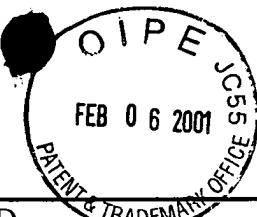
DATE CONSIDERED

6/8/04

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.



FORM PTO-1449 MODIFIED INFORMATION DISCLOSURE CITATION IN AN APPLICATION		Docket No.: 2807.01US01	Application No.: 09/710,095
		APPLICANT: Sheets et al.	FILING DATE: November 10, 2000
		GROUP ART UNIT:	
OTHER DOCUMENTS			
Examiner Initials	(Author, Title, Date, Pertinent Pages, etc.)		
<i>Zn</i>	Web site print-out: <i>PATROL® SRM: The Foundation of Application-Centric Storage Management®</i> , BMC Software, Inc., 2 pgs.; Copyright 2001.		
<i>Zn</i>	Web site print-out: <i>PATROL® for Performance Management-Prediction in Action</i> , BMC Software, Inc., 2 pgs.; Copyright 2001.		
<i>Zn</i>	Web site print-out: Frequently Asked Questions - Overview of <i>PATROL®</i> , BMC Software, Inc., 4 pgs.; Copyright 2001.		
<i>Zn</i>	<i>Excite@Home Launches Free Service for Merchants</i> , Andrea Orr, MicroTimes Magazine, plus web site print-out; 3 pgs.; August 2000.		
<i>Zn</i>	Web site print-out: Ascendant Solutions, Inc. Fact Sheet, Ascendant Solutions, Inc.; 4 pgs.; Copyright 1998-2000.		
<i>Zn</i>	Web site print-out: <i>Comprehensive Hosting Solution for ISVs</i> , ebaseone Corporation, 3 pgs.; Copyright 2000.		
<i>Zn</i>	<i>The Landlords of Cyberspace</i> , Christopher Heun, informationweek.com; 3 pgs.; July 2000.		
<i>Zn</i>	Magazine advertisement: ISP Upgrade, CAIS Software Solutions, 3 pgs.; Copyright 1999.		
<i>Zn</i>	Brochure: Applicast™, Applicast, Inc.; 6 pgs.; Copyright 1999.		
<i>Zn</i>	Web site print-out: ASP Computer Systems Corp.; Data Return Corporation, 3 pgs.; Copyright 2000.		
<i>Zn</i>	White Paper: <i>Stratus ftServers: Enhancing Software Reliability and Availability for Windows 2000</i> , Stratus Computer Systems; 10 pgs.; Copyright 2000.		
<i>Zn</i>	Web site print-out: <i>Cellular MultiProcessing - Breakthrough Architecture for an Open Mainframe</i> , Unisys, 4 pgs.; Copyright 2000.		
<i>Zn</i>	Web site print-out: <i>ClearPath Enterprise Servers - What is HMP?</i> , Unisys, 2 pgs.; Copyright 2000.		
<i>Zn</i>	Brochure: HP OpenView Customer Views 1.0 for Network Node Manager, Hewlett - Packard Company, 4 pgs.; Copyright 1999.		
<i>Zn</i>	Brochure: <i>Get Connected - Cable & Wireless Enhanced Solutions Provider Program</i> , Cable & Wireless USA, Inc., 4 pgs.; Copyright 1999.		
<i>Zn</i>	Web site print-out: Resonate®, Resonate, Inc.; 1 pg.; Copyright 1999.		
<i>Zn</i>	Web site print-out: <i>ISP Power Overview</i> , inovaware.com, Inovaware Corporation; 2 pgs.; copyright 1997-2000.		
EXAMINER SIGNATURE <i>Zanillam</i>	DATE CONSIDERED <i>6/8/04</i>		
EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.			



FORM PTO-1449 MODIFIED INFORMATION DISCLOSURE CITATION IN AN APPLICATION		Docket No.: 2807.01US01	Application No.: 09/710,095
		APPLICANT: Sheets et al.	FILING DATE: November 10, 2000
		GROUP ART UNIT:	
OTHER DOCUMENTS			
Examiner Initials	(Author, Title, Date, Pertinent Pages, etc.)		
<i>Jn</i>	Web site print-out: <i>XaCCT Offers Multivendor, Multitechnology Billing Model for ISP Consumption</i> , John Morency, Network World Fusion on Network/Systems Management, Network World, Inc.; 3 pgs.; September 1998.		
<i>Jn</i>	Web site print-out: <i>Internet Shock Absorber</i> , Cable and Wireless plc., 5 pgs.; Copyright 2000.		
<i>Jn</i>	Web site print-out: <i>Epoch Internet Introduces New 'POD' Architecture, An Innovative Approach to Providing Web Hosting Services</i> , epoch.net, Epoch Networks, Inc., 4 pgs.; Copyright 2000.		
<i>Jn</i>	Web site print-out: Frequently Asked Questions - Complex Web Services, USinternetworking, Inc.; 3 pgs.; Copyright 1998-1999.		
<i>Jn</i>	Brochure: <i>ControlIT™ - Remote Control Without Boundaries</i> , Computer Associates International, Inc.; 10 pgs.; Copyright 2000.		
<i>Jn</i>	Brochure: <i>HP OpenView</i> , Hewlett-Packard Company, 16 pgs.; Copyright 1999.		
<i>Jn</i>	White Paper: <i>The HP OpenView Approach to Change and Configuration Management</i> , Hewlett-Packard Company, 23 pgs.; Copyright 1999.		
<i>Jn</i>	Web site print-out: <i>End to End Scheduling for Tivoli® Workload Scheduler and Tivoli Operations Planning and Control</i> , Tivoli Systems, Inc.; 2 pgs. not dated.		
<i>Jn</i>	Web site print-out: White Paper: <i>Tivoli Service Provider Solutions</i> , Tivoli Systems, Inc.; 24 pgs.; Copyright 1999.		
<i>Jn</i>	Brochure: <i>Tivoli® Global Enterprise Manager - A Business-focused Approach to Systems Management</i> , Tivoli Systems, Inc.; 4 pgs.; Copyright 2000.		
<i>Jn</i>	Brochure: <i>Tivoli® Cross-Site for Security</i> , Tivoli Systems, Inc.; 4 pgs.; Copyright 2000.		
<i>Jn</i>	Brochure: <i>Tivoli® Cross-Site for Deployment - Using the Internet as a Valuable Deployment Tool</i> , Tivoli Systems, Inc.; 4 pgs.; Copyright 2000.		
<i>Jn</i>	Brochure: <i>Tivoli® Cross-Site for Availability</i> , Tivoli Systems, Inc.; 4 pgs.; Copyright 1999.		
<i>Jn</i>	Brochure: <i>Tivoli Problem Management Suite</i> , Tivoli Systems, Inc.; 4 pgs.; Copyright 1999.		
<i>Jn</i>	Brochure: <i>Tivoli® Distributed Monitoring - Automated, Consistent Availability Solution</i> , Tivoli Systems, Inc.; 4 pgs.; Copyright 2000.		
<i>Jn</i>	Brochure: <i>Tivoli Technical Brief for Service Providers</i> , Tivoli Systems, Inc., 7 pgs.; Copyright 1999.		
<i>Jn</i>	Brochure: <i>Tivoli Cross-Site - Internet Application Management Technical Brief</i> , Tivoli Systems, Inc.; 22 pgs.; Copyright 1999.		
EXAMINER SIGNATURE <i>Jane L. H. Hwang</i>	DATE CONSIDERED	6/8/04	
EXAMINER: Initial if citation considered whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.			



FORM PTO-1449 MODIFIED INFORMATION DISCLOSURE CITATION IN AN APPLICATION			Docket No.: 2807.01US01	Application No.: 09/710,095		
APPLICANT: Sheets et al. FILING DATE: November 10, 2000 GROUP ART UNIT: 2835 254						
U.S. PATENT DOCUMENTS						
EXAMINER INITIAL	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
<i>Lim</i>	5,938,732	Aug. 1999	Lim et al.	—	—	
<i>Lim</i>	6,108,703	Aug. 2000	Leighton et al.	—	—	
FOREIGN PATENT DOCUMENTS						
EXAMINER INITIAL	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO
OTHER DOCUMENTS (including Author, Title, Date, Pertinent Pages, etc.)						
EXAMINER SIGNATURE <i>Lim</i>			DATE CONSIDERED <i>1/8/04</i>			
EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.						



EXAMINER: Initial if citation considered, whether or not ~~the~~ is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.



EXAMINER: Initial if citation considered, whether or ~~not~~ citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.